

**RICHLAND COUNTY GOVERNMENT
UTILITIES DEPARTMENT**

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March 27, 2023

Subject: Boil Water Advisory Notice

Dear Richland County Water Customer:

Today, Monday, March 27, 2023, Richland County Utilities (RCU) discovered that its water system lost pressure. RCU Maintenance and Operations teams are actively seeking the source of the loss of water pressure. As a precautionary measure, a boil water advisory is in effect for Richland County water customers in Hopkins area.

Residents should boil water vigorously for at least one full minute prior to drinking, cooking, or using the water to make ice for beverages. This includes water for pets.

The boil water advisory is in effect until further notice. Richland County Utilities operators will test the water sample after 24 hours. Richland County Utilities will lift the advisory and notify the customers when boiling water is no longer necessary. Utilities will also post this alert and subsequent alerts at: <http://www.richlandcountysc.gov/Government/Departments/Utilities/Current-Alerts>.

As owner and operator of the public water system, Richland County Utilities is required by the S.C. Department of Health and Environmental Control to notify water customers about such breaches and to alert customers to boil their water if contamination is possible.

Pond Drive water customers are not affected.

We sincerely apologize for the inconvenience, and we appreciate your patience as we work to maintain the water system.

If you have questions, please call Utilities at 803-401-0050.

Sincerely,

Jessica Mancine

Manager of Administration

