

**RICHLAND COUNTY GOVERNMENT
UTILITIES DEPARTMENT**

7525 Broad River Road, Irmo, SC 29063
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November 6, 2023

Subject: Boil Water Advisory Lift Notice

Dear Richland County Water Customer:

Richland County Utilities is pleased to report that its testing shows your water quality to be safe and that the boil water advisory put into effect Thursday, November 2, 2023, on Pond Drive has been lifted.

With this advisory now lifted, it is no longer necessary to boil your water before using it. Richland County Utilities strongly encourages water customers to do the following:

- Run water faucets for 3 to 5 minutes to flush your service connection and interior plumbing with water from the service main.
- Empty and clean your automatic ice makers and water chillers.
- Drain and fill your hot water heater if the temperature is set below 113 degrees Fahrenheit.
- If you have a service connection with a water softener or cartridge filter, run it through a regeneration cycle or other procedures recommended by the manufacturer.

Thank you for your patience while the Utilities operations team conducted testing. Richland County Utilities acknowledges and apologizes for any inconvenience from this event.

If you have questions, please call Utilities at 803-401-0050.

Sincerely,

A handwritten signature in blue ink, appearing to read "Jessica Mancine".

Jessica Mancine

Manager of Administration